

USEFUL INFORMATION

OPENING TIMES

Nov 1 – Mar 31: 10:00 a.m. – 6:00 p.m.

Apr 1 – Oct 31: 10:00 a.m. – 7:30 p.m.

Ticket office closes and last entrance: 30 minutes before closing.

Closed: Jan 1 & 6 / Dec 25

Reduced hours (10:00 a.m. – 2:30 p.m.): Jan 5 / Dec 24 & 31

Estimated visit duration: allow **40–50 minutes for the Palace & Museum;**
70–90 minutes including the tower.

The Alcázar Trust may modify opening days and times due to special events, institutional uses, or unforeseen circumstances. Please check www.alcazarsegovia.com for up-to-date information.



Areas **not** accessible for visitors with reduced mobility: the foundations and the Tower of Juan II. Adapted accessible toilets are located in the Casa de la Quimica (ticket office).

ARRIVAL & ENTRY POLICY (IMPORTANT)



Alcázar entry: you must enter through Point **A** within **30 minutes** of the time shown on your ticket (Palace & Museum). Admission is not guaranteed after this time.



Tower of Juan II: once inside the Alcázar, if your ticket includes the tower, please go to the **meeting point in the Parade Courtyard** (Point **D** on the map) at least **5 minutes before** your reserved time and **wait there for instructions from our staff**. **SAFETY NOTICE:** the climb is not recommended for visitors with **reduced mobility or health issues**.



Audioguides: if you purchased an audioguide online, please collect it at the **Information Point** (Point **C** on the map) after entering the Alcázar.



Guided tours: please enter the Alcázar a little earlier and go directly to the **Information Point** (Point **C** on the map) to **check in and receive the tour instructions**.



VISIT THE ROYAL ALCÁZAR OF SEGOVIA, AN ICONIC MEDIEVAL CASTLE

Discover one of the most famous castles in the world, fortress of the Kings of Castile and a symbol of their power. Twenty-two monarchs have lived within its walls and decisions were made here that shaped the course of history.

Across the centuries, this storied place has been a fortress, a royal palace, a state prison, and the cradle of the Royal Artillery Academy. Its distinctive fairy-tale silhouette even inspired Walt Disney's Snow White castle. Today you can wander its halls, admire its magnificent coffered ceilings and suits of armour. You can climb the Tower of Juan II and enjoy unmatched views over the city of Segovia, a UNESCO World Heritage site.

History lives in every corner. Experience it for yourself.

CUSTOMER SERVICE & TICKETS



Buy your tickets: Scan the QR code or visit entradas.alcazarsegovia.com. Online booking is highly recommended to avoid queues and guarantee entry. Capacity is limited.
Customer service (ES/EN/FR): +34 921 210 515
atencionalcliente@alcazarsegovia.com

Stay connected: Follow us on social media and tag us in your posts and reels.



@alcazar_segovia

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VISITOR INFORMATION

ROYAL PALACE

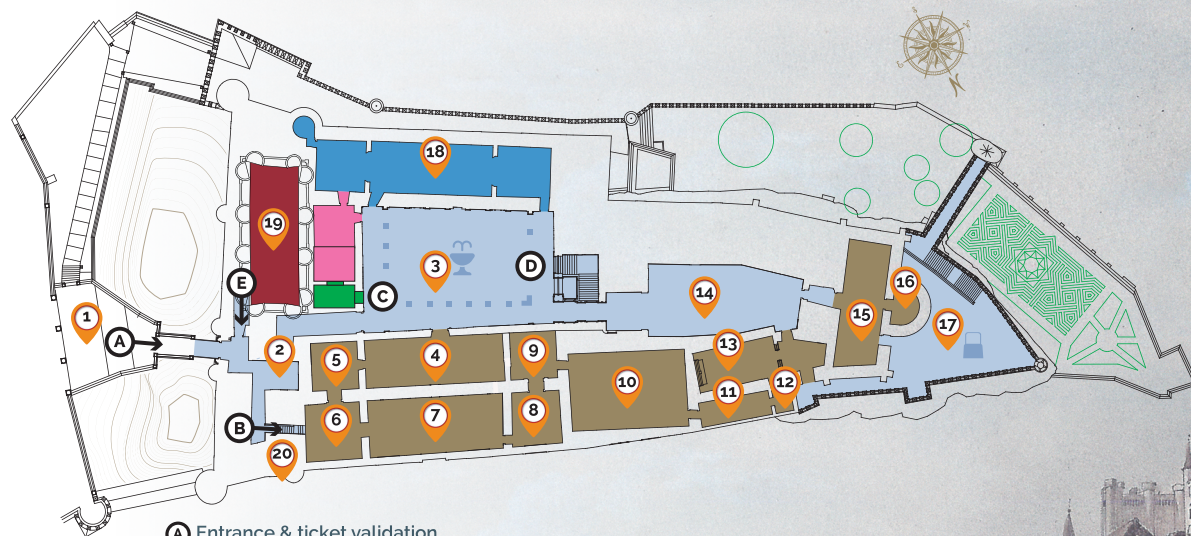
COURTYARDS & TERRACES

INFORMATION POINT

MUSEUM OF THE ROYAL ARTILLERY ACADEMY

TOWER OF JUAN II

THE SHOP



- (A)** Entrance & ticket validation.
- (B)** Descent to the toilets and castle foundations.
- (C)** Audioguide pick-up and starting point for guided tours.
- (D)** Tower of Juan II ascent meeting point.
- (E)** Tower of Juan II exit.

This simplified map is for orientation only and not to scale.

- 1 _ Facade and Moat
- 2 _ Entrance Courtyard
- 3 _ Parade Courtyard
- 4 _ Old Palace Hall
- 5 _ Fireplace Room
- 6 _ Throne Room
- 7 _ Galley Room
- 8 _ Pinecone Room
- 9 _ Royal Chamber
- 10 _ Hall of Monarchs
- 11 _ Cord Room
- 12 _ Queen's Boudoir
- 13 _ Chapel
- 14 _ Clock Courtyard
- 15 _ Armoury
- 16 _ Treasure Chamber
- 17 _ Well Terrace
- 18 _ Museum of the Royal Artillery Academy
- 19 _ Tower of Juan II
- 20 _ The Foundations

THE VISITOR'S ROUTE